

**Need help for your patients so they  
don't end up in the ER? CALL US!**



## **THE DVACO BATT PHONE**

**Confidential & Secure**

**215-486-1050**

*or email [carecoordrefer@dvaco.org](mailto:carecoordrefer@dvaco.org)*

**Use this careline to connect your complex patients and their caregivers with available community resources.**

1. **Care Coordination Services:** Nurse, social worker, pharmacy
2. **Behavioral Health Programs:** Virtual and face-to-face
3. **Medical In-home Services:** Home Health, rehabilitative therapy, hospice, palliative care
4. **Social Services:** Food pantries, meal delivery, transportation assistance
5. **Patient and Family Education:** Educational programs and handouts
6. **Caregiver Support:** Respite care, support groups, non-medical home care

**The above list highlights some of the many ways the DVACO  
BATT Phone can assist.**

*When in doubt, give us a call!*

DVACO BATT Phone support hours are Monday-Friday, 8am to 5:00pm. Most referrals are responded to promptly but always within 24 hours of your call during the business week. Please note this is not a crisis or emergency line. If you need urgent and immediate help please contact your primary care physician.